



All Fleet Solutions, LLC
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 Allen, Texas 75013
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Sold To:	Ship To:
Company:	Company:
Contact Name:	Alt. Contact Name:
Email:	Alt Email:
Phone:	Alt. Phone:

To ensure quick and precise assistance please provide as much detail as possible. We would greatly appreciate a technical contact who could further describe the malfunction and other variables involved at the time of the malfunction.

Quantity	Item	Part Description	
Date / Sales ID	Serial #	Each harness has a white vinyl tag with a Part Number, Production Date or Sales ID (S/ID), and Serial Number (S/N).	
Year	Make	Model	VIN

Please describe in detail the type of failure in the space below.

Note: this type of detail helps troubleshoot and resolve your potential claim
 When the failure occurs: all the time, Ignition On, only when equipment is active, or during a timer mode?
 What steps were taken in the diagnostic process?
 If a timer is involved, what is the diagnostic LED's status? What other products are connected to the timer?
 Were you able to replace the product with a like product and eliminate the failure?

To Start Your Claim: Email the completed form to sales@allfleetsolutions.com
 All Fleet Solutions will review your claim and issue an RMA number. Our team will call with any questions.
 Once an RMA Number has been issued, please include this RMA form and the RMA number in the return shipment.
 The warranty team will review the product, if the failure is covered by warranty the product will be repaired or replaced.
 AFS will not issue credit for any parts not returned to AFS. If a return shipping label is required, it must be requested with weight and dimensions of shipping package. Shipping for items not within warranty will be billed at actual cost.